



Company Overview

OnCare360 is a **between-visit operating system**, not a point-solution RPM or CCM vendor. The platform is designed with a **compliance-first approach** to help independent physician practices and health systems deliver, document, and scale CMS-aligned care programs reliably across the full continuum of care between office visits.

CMS Care Programs Actively Supported

OnCare360 actively supports:

- **Live today:** CCM, RPM, TCM, PCM, APCM, RTM, and Assessments (HRA, FRA, mental health and related)
 - **Configurable/conditional:** AWW and BHI (based on care model and setup)
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Documentation, Eligibility & Billing Compliance

- Built-in **patient eligibility checks** by program and payer
 - CMS-aligned documentation workflows with **program-level time tracking** to prevent double counting across CCM/RPM/TCM
 - Enforcement of CMS-required elements such as consent, care plans, and **interactive communication** (e.g., RPM 99457/99458 cannot be billed without documented interaction)
 - Audit-ready logs and reporting
 - Billing support provided **preferably within the customer's EHR** to avoid documentation gaps. OnCare360 delivers a monthly billing report with CPT mapping and conducts monthly denial and no-pay review with the practice's billing team, identifying items that require correction. The practice submits and resubmits all claims under its own NPIs. OnCare360 does not file claims on behalf of the practice.
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Patient Consent & Enrollment



- OnCare360 can obtain and document patient consent on behalf of the practice based on practice-approved referrals
 - Supports verbal and/or written consent per CMS requirements, including consent date, method, and revocation tracking
 - Eligibility, consent, and enrollment are validated as separate steps to support audit defensibility
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EMR Integrations

- Commonly deployed with Athenahealth, eClinicalWorks, and Epic (via interfaces)
 - Most implementations start with **one-way clinical and billing data flow; bi-directional support is available**
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Patient Engagement & Care Delivery

- Built-in omni-channel communication (voice, text, video, chat) with all interactions time-stamped and documented
 - Medication adherence management, adverse event management, and pain reporting
 - Dedicated, practice-approved phone numbers and escalation workflows
 - Optional patient app depending on practice preference
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Clinical Services Model

- **Recommended:** turn-key, full-service implementation
 - **Care delivery:** NP-led care management team operating under the general supervision of the referring physician
 - **Platform & devices-only** option available if a practice insists on software-only
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Outcomes, Analytics & Reporting

- Tracks BP, glucose, weight, adherence, engagement, and assessment trends



- Role-based dashboards used by care teams, administrators, and leadership
 - Clinical, operational, and executive reports
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Devices & Logistics

- Integrated with leading FDA-approved cellular RPM device vendors
 - Device provisioning, monitoring, and logistics managed within the platform
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Implementation Timeline

- Typical onboarding: **2–4 weeks**
 - Most delays relate to EMR access or patient list validation
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Pricing Structure

- Flexible, industry-standard models (per-patient, services, hybrid), including legally compliant revenue-sharing options, depending on scope and volume
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Why Practices Switch

Practices typically move to OnCare360 when they want a **compliant, low-disruption transition** with clear accountability across **technology, clinical care delivery, and billing**, rather than managing multiple point solutions or vendors.

Case Study – A Cardiology Group based in Dallas-Fort Worth Metroplex

Here are key highlights of one of our Customer's Remote care management program, which reinforces the clinical and financial value OnCare360 continues to deliver.

Clinical Outcomes

Over the 15-month study period (Oct 2023 – Dec 2024):

- Average systolic BP dropped by ~19 mmHg
- Average diastolic BP improved by ~13 mmHg



- The most significant gains occurred in the first 6 months, driven by increased patient engagement, better medication adherence, and lifestyle adjustments, supported by our care coordination team.
- By December 2024, average BP readings reached 127.9 / 76 mmHg, aligning with national clinical targets for hypertension control.

Why It Matters

These improvements are not only clinically meaningful reducing the risk of stroke and heart disease, but also show how consistent monitoring, real-time interventions, and personalized care plans are transforming outcomes between office visits.

Added Value to Customer

- Generates recurring Medicare revenue through RPM/CCM billing
 - Unburdens practice staff by offloading patient follow-ups and documentation
 - Supports MIPS Quality and Cost scores, protecting your practice from penalties and improving payment adjustments
 - Helps ensure higher patient satisfaction and compliance, strengthening retention and trust
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