

COVID-19 RAPID FACILITY RESPONSE



A CENTRALIZED APPROACH TO CRISIS STAFFING AND FACILITY MANAGEMENT

AMN is experienced in working with state governments across the country to execute their response plans, from ramping up capacity in existing facilities to expanding beds in non-traditional settings. We can coordinate with multiple stakeholders, including federal and local governments, insurers, healthcare systems and existing technology partners.

- Our modular, innovative approach meets you where you need us, solving for the critical needs associated with the rapid stand-up of medical facilities.
- We start with the people that are essential, beginning with seasoned leadership for site administration, Chief Medical Officers to build out your care teams, and the logistical and administrative staff you need to stand up and operate these facilities.
- We overlay AMN technologies that support key processes such as access to our Open Talent Marketplace of staffing partners, scheduling logistics, credentialing, telehealth and language interpretation.
- We work with you to tailor a solution that is right for your situation, acting as a true partner, providing support and insights as we all learn in real time.
- Single point of contact to streamline communication and deployment.

FOR MORE INFORMATION, CALL OUR COVID-19 HOTLINE AT 800-887-1456.

RAPID FACILITY RESPONSE PHASES

PHASE 1	PHASE 2	PHASE 3
<ul style="list-style-type: none"> Identify / Secure Interim Leadership Roles w/ Critical Ops Experience Implement Open Talent Marketplace Platform Governing Rapid Talent Sourcing Manage Thousands of Agencies: Source → Interview → Onboard Talent Secure Clinical Talent (Physicians, Nurses, Allied Health, Medical Assistants) 	<ul style="list-style-type: none"> Rapid Response Licensure / Credentialing via Cloud-based Platform Implement Rapid Response Scheduling Technology for all Modalities Float Pool / Flex Labor Management through Open Talent Marketplace platform 	<ul style="list-style-type: none"> Translation Services Including 200+ Languages Telehealth Management / Triage & Outreach Management Provider Retention / Wellness Management for expected increased demand

RAPID FACILITY RESPONSE: PEOPLE & TECHNOLOGY

OUR PEOPLE



Interim Leadership – We can provide the critical roles defined by the Federal Healthcare Resilience Task Force for Alternative Care Sites (ACS) including Site Managers and Chief Medical Officers, along with the recommended logistics and administrative staff. These are seasoned executives who provide the leadership needed to execute in the face of these difficult challenges.



Nurses & Allied Professionals – Based on your staffing plans, we can scale with you to access the market for talent that you will need across these sites.



Physician & Advanced Practice – The temporary providers you will need to provide point-of-care in coordination with patient acuity forecasts.

OUR TECHNOLOGY



Open Talent Marketplace – Centralized end-to-end procurement and management of both clinical and non-clinical staff. The Marketplace provides 24/7 on-demand access to the single largest pool of talent suppliers in the United States, including AMN. Utilizing this approach increases access to qualified talent and fills positions faster. Back-office tasks are streamlined, with centralized ordering, onboarding, time tracking, reporting and a single invoice to approve.



Scheduling & Resource Management – Scheduling logistics to rapidly communicate and fill shifts in new locations. We can adjust schedules to match developing needs, send email or text messages to all staff, and manage resources to quickly get people where they are needed.



Telehealth – Many states have utilized telehealth capabilities as a cost-effective way to scale access to providers and expand the reach of those resources across sites.



Interpretation & Communication – Patients' languages are diverse, and the ability to translate medical information is critical to providing care across your population. AMN has a unique capability to enable translation services in hundreds of languages through a centralized, cloud-based system, ensuring communication with patients even outside of traditional hospital walls.

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