Telehealth Coding Guidelines

- Throughout this national public health emergency, Medicare will pay physicians for Telehealth services at the same rate as in-person visits for all diagnoses, not just services related to COVID-19.
- Physicians licensed in one state may provide services to Medicare beneficiaries in another state. State licensure laws still apply.
- Patients may receive telehealth services in all areas of the country and in all settings, including at their home.

Terminology:
- Telehealth/telemedicine: audio & video
- Virtual check-in: audio only
- E-Visit: patient portal, secure email, HIPAA compliant text messages

Medicare and Medicare Advantage
Telehealth – where the location of in-person encounter would normally be furnished
- Office visit CPT: 99201-99205 & CPT: 99211-99215
- Place of Service: 11
- Modifier: 95
- New & Established patients
- Append the new modifier, CS, for evaluation of COVID-19 services. Medicare will pay at 100%.
- **Allowed to bill CPT 99211 for COVID specimen collection instead of G2023.**

*Please note, some Medicare Advantage plans, may still require POS 02, please check with each payer for most recent updates

Virtual Check-ins NEW on May 1st, CMS announced they will reimburse CPT 99441-99443 at the same rate as 99212-99214!
- CPT: G2010
- CPT: G2012 or 99441 (5-10 minutes)
- CPT: 99442 (11-20 minutes)
- CPT: 99443 (21-30 minutes)
- Place of Service: 11
- Modifier: 95 (for 99441-99443, not G2010 or G2012)
- New & Established patients

Qualified non-MD HP
- CPT: 98966-98968

E-Visits
Physicians
- CPT: 99421 (5-10 minutes)
- CPT: 99422 (11-20 minutes)
- CPT: 99423 (21-30 minutes)

Non-physician (social worker, clinical psychologist, physical therapist, etc.)
- CPT: G2061 (5-10 minutes)
- CPT: G2062 (11-20 minutes)
- CPT: G2063 (21-30 minutes)
- Place of Service: 11
- Modifier: None
- Established patients only

NEW
You MAY conduct Medicare Annual Wellness Visits via Telehealth AND Virtual check-ins
- CPT Codes: G0438-G0439
  - Information such as weight and blood pressure may be self-reported by the patient (for example, if the patient has a scale and/or if they have their own blood pressure cuff) You must document that the patient self-reported.
  - If the patient does not have the capability of self-reporting, you may use information from the most recent visit, and again you must document this in their medical record.

Medicaid and Medicaid MCOs
Telehealth- where the location of in-person encounter would normally be furnished:
- Office visit CPT: 99211-99215
- Place of Service: 11
- Modifier: GT
- Established patient only

Virtual Check-ins
- CPT: 99211-99213
- Place of Service: 11
- Modifier: UB
- Established patients only

E-Visits
- N/A

NEW Medicaid has issued Guidance on Well-Child Visits and Telehealth:
file:///C:/Users/cgeorge/AppData/Local/Microsoft/Windows/INetCache/Content.Outlook/0A5NFCA9/Well-Child%20Visit%20COVID-19%20Guidance_5.4.20.pdf
Additional information regarding Telehealth Program requirements and FAQs may be found here:
https://mmcp.health.maryland.gov/Pages/telehealth.aspx

CareFirst

Telehealth

Office visit
- CPT: 99201-99205 & CPT: 99211-99215
- Place of Service: 02
- Modifier: 95 or GT
- New & Established patients

Office consults
- CPT: 99241-99245
- Place of Service: 02
- Modifier: 95 or GT
- Established patients only

Virtual Check-ins:

For PCP, OB/Gyn, Family Practice, and Pediatrics
- CPT: 99441 (regardless how much time was spent) – reimbursement is $20
- Place of Service: 02
- Modifier: 95 or GT
- Established patient only

E-Visits
- N/A
- https://individual.carefirst.com/individuals-families/about-us/coronavirus-telemedicine.page
- Cost share waiver details: https://individual.carefirst.com/individuals-families/about-us/coronavirus-benefit-changes.page
- https://provider.carefirst.com/providers/care-management/telemedicine.page

UnitedHealthcare

Telehealth
- Office visit CPT: 99201-99205 & CPT: 99211-99215
- Place of Service: 11
- Modifier: 95
- New & Established patients

Virtual Check-ins
- CPT: G2010 Qualified non-MD HP
- CPT: G2012 or 99441 (5-10 min) CPT: 98966-98968
- CPT: 99442 (11-20 minutes)
- CPT: 99443 (21-30 minutes)
- Place of Service: 11
- Modifier: None
- New & Established patients
- https://www.uhcprovider.com/en/resource-library/news/Novel-Coronavirus-COVID-19/covid19-telehealth-services.html

E-Visits

Physicians
- CPT: 99421 (5-10 minutes)
- CPT: 99422 (11-20 minutes)
- CPT: 99423 (21-30 minutes)

Non-physician (social worker, clinical psychologist, physical therapist, etc.)
- CPT: G2061 (5-10 minutes)
- CPT: G2062 (11-20 minutes)
- CPT: G2063 (21-30 minutes)
- Place of Service: 11
- Modifier: None
- Established patients only

Aetna

Telehealth
- Office visit CPT: 99201-99205 & CPT: 99211-99215
- Place of Service: 02 (Aetna Medicare may use POS 02 or 11)
- Modifier: 95 or GT
- New & Established patients

Virtual Check-ins
- CPT: G2010 Qualified non-MD HP
- CPT: G2012 or 99441 (5-10 min)
- CPT: 99442 (11-20 min)
- CPT: 99443 (21-30 min)
- Place of Service: 02
- Modifier: None
- Established patients only

E-Visits
- It will no longer be covered, unless state-mandated
- Copayments waived for telehealth
- https://www.aetna.com/health-care-professionals/provider-education-manuals/covid19-letter.html

Cigna

Telehealth
- Office visit CPT: 99201-99205 & CPT: 99211-99215
- Place of Service: 11
- Modifier: GQ, GT or 95
- New & Established patients

Virtual Check-ins
- CPT: G2012
- Place of Service: 11
- Modifier: None
- Established patients only

E-Visits
- N/A
- https://www.cigna.com/newsroom/news-releases/2020/cigna-takes-additional-actions-to-protect-customers-and-communities-against-covid-19

Please contact Colleen George at cgeorge@medchi.org with any questions