Good evening,
As we approach the end of the year, please continue to review your MDPCP responsibilities and reach out to the CTO staff for any additional guidance.

**MedChi CTO Updates**

1. **MDPCP Responsibilities Reminder**
   - Update your Financial Tracking Sheet to assist you with Financial Reporting
   - Ensure your CRISP Panel is up to date
   - Access the updated CRISP Portal
     - Reach out to CRISP Support for assistance
   - Outreach and track hospital and ED discharges
     - You will need this information for Q1 Reporting
   - Continue to write Care Plans for your high-risk beneficiaries
   - Review the Pre-AH Tool
     - This is a monthly requirement!
   - Mark you calendar with 2023 Learning Live Events:

2. **HEART Payment Idea **

   *NEW*

   **Do you have HEART beneficiaries looking for utility assistance?**

   This short 1-minute video from BGE, Pepco, and Delmarva Power & Light explains how to get in contact with each organization if you determine that your HEART beneficiaries could use utility assistance. Each organization is willing to partner with MDPCP participants on utility assistance processes.


   Here are email contacts as well so you can reach out directly:
   - BGE - David Conn - [David.Conn@bge.com](mailto:David.Conn@bge.com)
   - Delmarva Power & Pepco - Veronica McTier - [Veronica.McTier@exeloncorp.com](mailto:Veronica.McTier@exeloncorp.com)

3. **We Need Your Feedback – Take this Quick Survey!**

   MedChi and Caring One are teaming up to engage MedChi CTO Practice Leaders for process improvements to their call center and back-office services. Improving these areas will help increase revenues, patient satisfaction and staff efficiencies.

   Please fill out this simple survey to help gauge your practice effectiveness and needs for potential assistance.

   **COMPLETE FORM HERE:**
   [https://forms.gle/s6srDtBkRXhhb17w6](https://forms.gle/s6srDtBkRXhhb17w6)
MDPCP Updates

1. **Access the new CRISP Portal**
The CRISP Portal has replace the Unified Landing Page (ULP) as the access point to all CRISP tools.

**What's Next?**
- If you do not have access to the NEW CRISP Portal, call CRISP Support (877.952.7477)

COVID-19 Updates

Primary Care Covid Update (12/9 Update)
Please review the latest Primary Care Vaccine Program email for the latest updates, additional information, and resources here: [https://mailchi.mp/3588a2b9b2ba/bc3ry63mcn-10266889?e=22c170fc2c](https://mailchi.mp/3588a2b9b2ba/bc3ry63mcn-10266889?e=22c170fc2c)

Winter 2022 Surge: 10 Min Audio Message from Dr. Haft *NEW*
Listen Here: [https://register.gotowebinar.com/recording/7312300309246819842](https://register.gotowebinar.com/recording/7312300309246819842)

**MDH Weekly Message:**
1. **Review your current point-of-care test supplies and update the expiry dates to match the updated expiration dates approved by the FDA**

Upcoming Webinars

Check out the [MDPCP Learning Live Calendar](https://register.gotowebinar.com/recording/7312300309246819842) for a list of all events, dates, and registration links!

1. **VaccTrack Webinar** - Wed, 12/14 from 10 – 11AM *NEW*
   1. The CRS team will hold a webinar on **Wed, 12/14 from 10-11AM** on the Vaccine Tracking Service to showcase this new feature and functionality. The team will record and publish this webinar on their website for future reference.